## Donors, Sponsors and Memorials

### **Platinum**

Beam Construction
Gaston Community Foundation

### Gold

Francis Towery
James & Dorothy Towery
Sandra Ridley
Edgeway Pharmacy (Julian Rauch)
First Presbyterian Church
Stephen & Kimberly Lineberger

### Silver

Darlene Norton
James & Darlene Hoyle
Tom & Ann Davis
Arleen Glover
Tonda Stillwell
American Online Giving Foundation

Morris Mechanical

Loretta Horne
Sam & Vickie Pierce
Jan Newell

Ivy Morgan

#### **Bronze**

Kasey Wing
Michael Bledsoe
Tammy Hopper
Bless Rider
Crystal Dowdle
Terri Whisnant
Kay Reese
David Norton
Dean Huffman
Lynette Demperio
Rebecca Choate
Nancy Catena

Zed Bradley

## Thank You

### For your donation

We wouldn't be able to do what we do without people like you!



## In Memory of Ralph, Shirley & Todd Bradshaw Ronald Winn

In Memory of Shirley Bradshaw
Michael Bradshaw

In Memory of Dena Andrews

Mary Andrews

### In Memory of Derriel Link

Joanne Mitchell Wendy Houser

In Memory of Tracey Ellis
Pamela Hillis

In Memory of Ariana Baldwin
Tom & Ann Davis

In Honor of Beth Heywood, Patrick Sullivan and
Anne Buchanan
Laura Lenhardt

### **In Honor of Karen Brooks**

**Brooks Printing Service** 

In Honor of Vencel Castro

Miguel Castro







Gaston
Residential Services

# Making a Good Community Better

ANNUAL 2024 REPORT







## 2024-2025 GRS Board of Directors

Dr. Paul Brintley, Chair Mr. Zed Bradley, Vice Chair Mr. James Hoyle, Sec/Treasurer

Mr. Larry Capps
Mrs. Alice B. Carpenter
Mrs. Lynette Demperio
Mr. Joe Grigg
Mr. Jim Kellogg
Mrs. Janet Layne
Mrs. Selina Lee
Ms. Joanne Mitchell
Mrs. Karen Morgan
Mr. John Russell

### **Executive Team**

Darlene Norton, MA Executive Director

Tom Davis, CPA Finance Director/COO

Wendy Houser Director, Supported Living

Dee Washington Director, ICF/IID

### **Management Team**

Annie Earle Quality and Rights Manager

Krishna Dozier Human Resources Manager

Tonda Stillwell Risk and Safety Manager

Kasey Wing RN/BSN, Nursing Director

## Our Mission

Gaston Residential Services, Inc. (GRS)'s mission is to support and empower persons with developmental disabilities and other disabilities so that they may live their lives as respected members of the community.

It is our belief that people with disabilities, including those persons with the most severe disabilities, are integral and valued members of our society.

We believe that in order to achieve our mission we must listen to each person served by GRS to help him or her build positive relationships with others.

We will support each individual in his or her exploration and development of personal, employment, recreational, and spiritual pursuits to achieve self fulfillment.



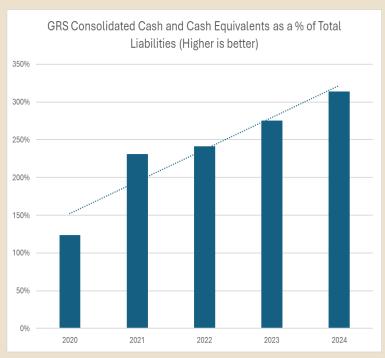


## GRS Finance

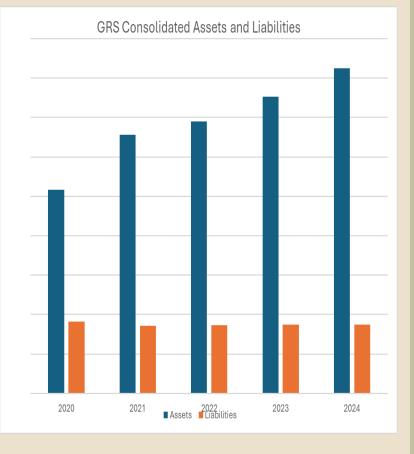
We are pleased to report that we had another very solid year financially in 2024. Total revenue increased another 8% this year benefitting from higher reimbursement rates, a high billing percentage with few vacancies, and a solid return on financial investments. The average daily reimbursement rate increased another 5% in 2024 to a record level, and the overall billing percentage was a very strong 97.3% of capacity.

Total expenses increased 7% in 2024 which included an 8% increase in wages and benefits. This was the fourth consecutive year of total wages and benefits increasing at least 8% as we strive to be competitive in the market which allows us to recruit and retain the best staff to care for the people we serve.

Our financial liquidity continues to steadily improve thanks to our strong financial operating results mentioned above.







- Our net assets (assets liabilities) have more than doubled in the past five years.
- We have over eight months of operating expenses in cash and cash equivalents on hand which is above industry standards
- Our current cash level is over 300% of our total liabilities.

Every key financial metric improved as we strengthened our financial position again this year.



## 2024 Generous Donations Supported:

Recreation Therapy, Music Therapy, Equine Therapy Medical Equipment and Supplies Community activities, birthday and Christmas gifts

And so much more!





# 2024 GRS Advisory Council

**GRS' Advisory Council** advocates for individuals with disabilities and advises GRS leadership.



The Advisory Council remains an integral part of the GRS leadership team. During the past year, they participated in the cultural competency planning, as well as reviewed and revised our human rights materials.

The council had a great time learning about a variety of topics. Jacob Huffman (pictured above) presented a power point talk about the Special Olympics. Other meeting topics included Earth Day, Arbor Day, Juneteenth, voting rights, self-advocacy, and traumatic brain injury awareness.

Fellowship and fun are also an important part of the council, with activities such as t-ball, fishing, and craft projects.

Giving back to the community is perhaps the most fulfilling activity. This year the council participated in the back to school backpack drive which provides backpacks and school supplies to children in need. In addition, they packed 45 shoeboxes full of toys, hygiene supplies, clothes, socks and so much more as part of the Samaritan's Purse Operation Christmas Child (pictured right).

The GRS Advisory Council had a very active and successful year! GRS is grateful for their contributions.

### 2024 GRS ADVISORY COUNCIL **EXECUTIVE COMMITTEE**

Debbie Poarch, President Harold Conner, Vice President

Ellen Fulbright, Treasurer

Darrell Bennett, Secretary

Richard Woods, Immediate Past President

Chip Funderburk, Sergeant at Arms

Annie Earle and Zach Strong, Staff **Facilitators** 

Catherine Bridges and Maggie Gray, Advocate Advisors





# Residential, Employment, and Community Services

83

People Served in Homes and Apartments







People served by Recreation Therapy and Music Therapy



Supervised Living Homes



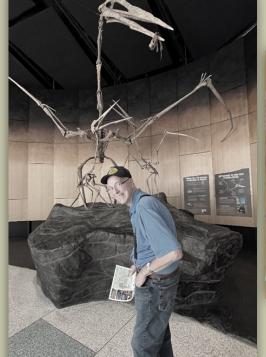
**ICF/IID Homes** 

Licensed Homes



Apartment Sites













People Served in Community Employment and Support Services

