

# Donors & Sponsors

## July 2022– June 2023

### Platinum

Beam Construction  
Gaston Community  
Foundation

### Gold

Francis Towery  
James & Dorothy  
Towery  
Edgeway Pharmacy  
First Presbyterian  
Church  
Stephen & Kimberly  
Lineberger

### Silver

Darlene Norton  
Sandra Ridley  
Michael Bradshaw  
Morris Mechanical  
Bethel Baptist  
Church  
Margaret Browne  
Lynette Demperio  
Foundation of the  
Carolinas  
James & Darlene  
Hoyle  
Mutual of America  
Tom & Ann Davis

Total Funds Raised  
FY 2022-2023:

\$40,651.58

56% of Board Mem-  
bers contributed

26% of GRS Staff  
contributed

Many  
Many  
Thanks!

### Silver

(cont'd)

Allstate Insurance  
Tonda Stillwell  
Kale Henry  
Mary West  
Arleen Glover  
Wendy Lewis-Houser  
Karen & David  
Morgan  
Gannett  
Network for Good  
Carpenter's Real  
Estate, Inc.  
Charlie Funderburk  
Dean Huffman

### Bronze

Bless Rider  
Tammy Hopper  
John & Erin Russell  
Crystal Dowdle  
Martha Severson  
Gary & Mary Beam  
Zed Bradley  
Nobleland Coffee  
Marc & Janice  
Newell  
David Norton  
Sam & Vickie Pierce  
Kay Reese  
Terry Stroupe  
Kasey Wing

We're doing so much  
more with your  
support!

Sensory Equipment  
Christmas and Birthday  
Gifts  
Music Therapy  
Equine Therapy  
Clothing  
Medical and Dental  
Needs

And so much more!



905 North New Hope Rd  
Gastonia, NC 28054

# Gaston Residential Services

## Making a Good Community Better

[www.grsinc.org](http://www.grsinc.org)

# ANNUAL 2023 REPORT



2023-2024

### GRS Board of Directors

Mr. Zed Bradley, Chair  
Dr. Paul Brintley, Vice-Chair  
Mrs. Lynette Demperio, Secretary/  
Treasurer

Mrs. Anne S. Buchanan  
Mr. Larry Capps  
Mrs. Alice B. Carpenter  
Mr. Joe Grigg  
Mr. James Hoyle  
Mrs. Selina Lee  
Ms. Joanne Mitchell  
Mrs. Karen Morgan  
Mr. John Russell

#### Sustaining Board

Mr. Lamar Robinson

### Executive Team

Darlene Norton, MA  
Executive Director

Tom Davis, CPA  
Finance Director/COO

Wendy Houser  
Director, Supported Living

Dee Washington  
Director, ICF/IID

### Management Team

Annie Earle  
Quality and Rights Manager

Krishna Dozier  
Human Resources Manager

Tonda Stillwell  
Risk and Safety Manager

Kasey Wing  
RN/BSN, Nursing Director

## Our Mission

**Gaston Residential Services, Inc.**  
(GRS)'s mission is to support and empower persons with developmental disabilities and other disabilities so that they may live their lives as respected members of the community.

It is our belief that people with disabilities, including those persons with the most severe disabilities, are integral and valued members of our society.

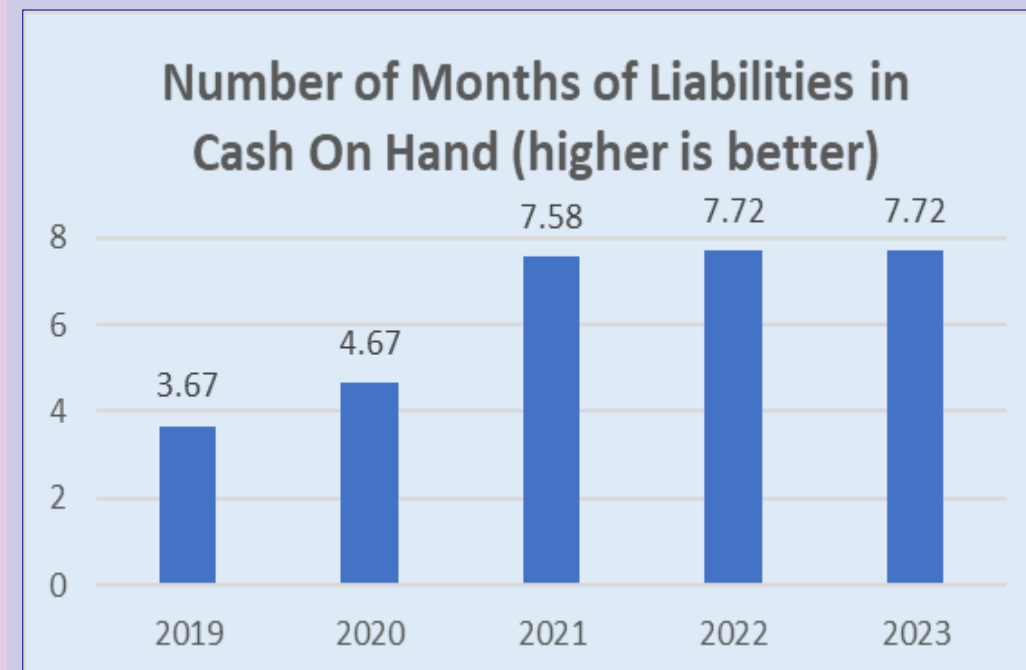
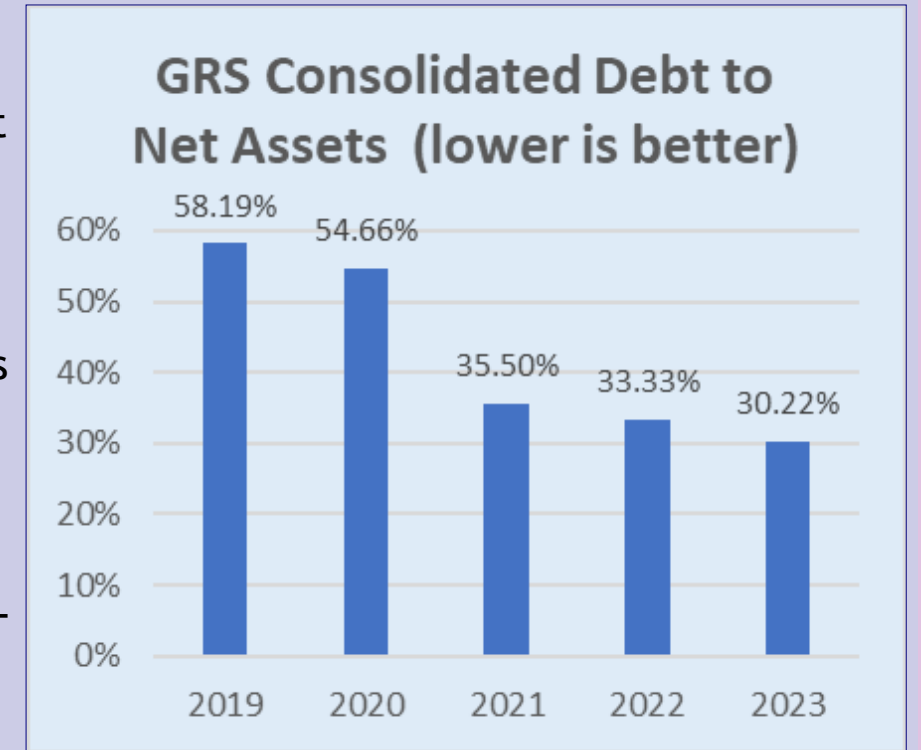
We believe that in order to achieve our mission we must listen to each person served by GRS to help him or her build positive relationships with others.

We will support each individual in his or her exploration and development of personal, employment, recreational, and spiritual pursuits to achieve self fulfillment.

## GRS Finance

GRS' financial liquidity improved significantly in 2023 due to operating and investment income. Every key financial metric improved again in 2023 as GRS solidified a strong financial position this year.

- ◆ Total revenue increased 19% this year.
  - ◇ higher reimbursement rates
  - ◇ high billing percentage
  - ◇ better return on financial investments
  - ◇ additional coronavirus funding
- ◆ The average daily reimbursement rate increased 12% in 2023.
- ◆ The overall billing percentage was over 96 ½% in 2023.
- ◆ Total expenses increased 16% over the prior year led by a 14% increase in payroll expense.



- ◆ Payroll and related expenses account for 74% of our total expenses.
- ◆ Cash and cash equivalents increased 16%.
- ◆ Total debt to net assets dropped to 30% at the end of the year (lowest level ever).



# Memorial and Commemorative Donations

2022-2023

## In Memory of Ralph, Shirley & Todd

### Bradshaw

Sandra Ridley  
Ronald Winn  
Shelby Puckett  
Phillip & Marcia Jonas

## In Memory of Todd Bradshaw

Steven Fesperman  
Marica Hebert, Margie Winn and Alison  
Hallett

Elmore Financial Group Inc.

Cheryl Jenkins

Francis & Teddy Sequin

Janice & Mike Thompson

Holy Angels

Gene McLaurin

Stephen & Wendy Rostan

Jackie Rudisill

Kathy Smith

Kevin & Jan Stivers

Mary Truslow

Coleen Manning

Wendy Painter

Gary & Kathy Melvin

Tom Davis

## In Memory of Dena Andrews

Margo Andrews

Edward Stebbins

Laura Livingstain

Rynn Carver

John Fuqua III

## In Memory of Frank Dellinger

Kaye Miller

Robert Atterberry Jr.

Tom Abernathy

## In Memory of Dena Andrews & Frank Dellinger

Joanne Mitchell

## In Memory of Tracey Ellis

Holy Angels

## In Memory of Frank Browne

Susan Lewis

## In Memory of Tom & Jane Browne

Susan Lewis

## In Memory of Todd Bradshaw, Frank Browne, Brandon Towery & Dena Andrews

Lynette Demperio

## In Honor of Mosaic Develop- ment Group/Thomas O'Neill

Kathleen Stilwell

## In Honor of Lynette Demperio

Sonia Trembly

## In Honor of Donald White

Carolyn Howard

## In Honor of Ed Towery

Carl Fisher

# 2023 GRS Advisory Council

GRS' Advisory Council  
advocates for individuals with  
disabilities and advises GRS leadership.



## This year, the Advisory Council:

- ♦ solicited donations and made gift boxes for Operation Christmas Child
- ♦ participated in a Back-to-School Backpack program and donated over 500 school supplies to Revolution Church and Least of These Ministries
- ♦ recognized staff for their work during our annual DSP recognition week by bringing treats to all GRS DSPs
- ♦ studied and learned basic American Sign Language
- ♦ assisted with creating, administering and analyzing surveys which help guide GRS management and ensure adherence to GRS' mission and values
- ♦ enjoyed networking and fellowship with St. Patrick's day Bingo party and fishing at Rankin Lake
- ♦ held elections for new executive committee
- ♦ held 50/50 raffle

## 2023 GRS ADVISORY COUNCIL EXECUTIVE COMMITTEE

Debbie Poarch, President

Harold Conner, Vice President

Ellen Fulbright, Treasurer

Darrell Bennett, Secretary

Richard Woods, Immediate Past  
President

Chip Funderburk, Sergeant at  
Arms

Annie Earle and Zach Strong,  
Staff Facilitators

Catherine Bridges and Maggie  
Gray, Advocate Advisors





# Residential, Employment, and Community Services

**83**

People Served in Homes and Apartments



**11**

Licensed Homes



**31**

People served by Recreation Therapy and Music Therapy

**6**

Supervised Living Homes



**4**

Apartment Sites



**5**

ICF/IID Homes



**40**

People Served in Community Employment and Support Services

